Sheffield Discharge Programme

Update for Committee January 2024



Health and Care Partnership Board (UEC Delivery Group)

Urgent Emergency Care Board

Discharge Programme Board

STH

Pathway 0

- 1. Flow Programme
- 2. Discharge lounge
- 3. Anticipatory flow
- 4. Ward collaborative

Place

Mental Health

Pathway 1

- 1. Flexible bedded
- capacity 2. reablement pathway home

Pathway 2

& 3

3. Step up

Single Version of the Truth

Data and information visibility across programme

- 1. System flow metrics
- 2. Hub dashboard system metrics
- 3. Hub dashboard operational metrics

- 1. Dedicated social work
- 2. Step down beds
- 3. Triage clinicians
- 4. Reduce NCTR

- 1. Integrated discharge hub
- 2. Care and assessment capacity
- 3. Step up
- 4. D2A
- 5. Reduce NCTR

	Pathway 0	Mental Health	Pathway 1	Pathway 2 & 3	"One version of the truth"
Progress since last Committee Report on Discharge Programme Page 51	New discharge lounge opened as planned in December 2023 Review of STH Discharge Policy in progress (final review) Ward discharge processes work contuse (though impacted recently by industrial action and operational pressures)	3 dedicated social workers in post since 08.01.24 Recruitment of ED triage clinicians underway – due for completion Jan 24 Interim beds work in progress Significant collaborative work focused upon reduction of NCTR with some good progress seen	Recruitment of Programme Manager and PSO in place from Jan 24 Recruitment underway for System Discharge Lead and Hub Manager roles Mapping of "as is" processes completed Initiation of direct access to IS within 24h	Collaborative work on P3 – S2A beds to ensure robust data collection processes to enable real time position and timely patient flow	Work to ensure "Discharge ready date" being accurately reported Rationalisation of Discharge Delay reason codes Work with BI analysts to agree definitions and confirm collection and flow of agreed system metrics
Planned in next period	Publication of STH Discharge Policy	Completion of recruitment Interim beds in use from Feb 24	Recruitment of System Discharge Lead and Hub Manager Homelink to provide bridging support from end Feb 24 Testing of case management approach and hub Dedicated discharge homecare capacity	Establish real time data position Reduce number of spot purchased beds Reduce average LoS	Delivery of hub dashboard – system and operational metrics

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